



MABEL Mobile Veterinary Clinic – Frequently Asked Questions (FAQs)

1. What is the MABEL Mobile Veterinary Clinic?

MABEL (Making Animals Better and Enriching Lives) is a mobile veterinary clinic operated by the Humane Society of Summit County. It provides free basic veterinary care to pet owners who qualify, in neighborhoods where cost and access are barriers to pet wellness.

2. What services does MABEL offer?

MABEL provides the following services:

- Spay/Neuter surgeries
- Vaccines are required in order to receive a wellness exam.
Wellness exam **WITH** Vaccinations (Rabies, Bordetella, Distemper with Lepto, FVRCP, Flea/Tick Prevention, Dewormer)

3. Who is eligible to use MABEL's services?

MABEL is intended for Summit County residents who are experiencing financial hardship.

To qualify for free services, pet owners must show proof of participation in one of the following programs:

- SNAP (Supplemental Nutrition Assistance Program)
- WIC (Women, Infants, and Children)
- Medicaid
- Or other need-based assistance

Valid ID and proof of eligibility are required at the time of service. The name on the valid photo ID must match the individual who scheduled the appointment online. Animals brought by someone other than their owner will not be accepted.

4. Do I need to make an appointment?

Yes, appointments are required for all MABEL services. Walk-ups are not accepted. You must complete the Appointment information is posted on our website.

5. How do I make an appointment?

Visit our website at www.summithumane.org/resources/mabel to complete the Appointment Form and for clinic dates. Appointments typically fill up quickly, so we recommend checking frequently for new openings.

6. Where does MABEL go?

MABEL travels to various neighborhoods across Summit County, especially those underserved by traditional veterinary services. We partner with other local organizations and churches to host clinic days.

7. Can I bring more than one pet?

Yes, but please indicate how many pets you are bringing when making your appointment. We limit it to 2 pets, per household, per visit.

8. What kinds of animals does MABEL serve?

MABEL serves dogs and cats only.

Age requirements for spay/neuter surgeries:

- Dogs must be under 50 lbs. and puppies must be at least 3 months old.
- Kittens must weigh 2 lbs. or be at least 3 months old.

Age requirements for vaccine clinics:

Both dogs and cats must be at least 8 weeks of age.

9. Are the services really free?

Yes! Thanks to generous donors and donations to the MABEL Care Fund, all services provided through the clinic are free to qualifying clients. We do accept donations if you're able to support our mission.

10. What should I bring with me to my MABEL appointment?

Please bring the following items to your appointment:

- **A valid photo ID**
- **Proof of eligibility** for free services (such as SNAP or WIC card)
- **Your pet in a secure carrier or on a leash**
- Any **previous vaccination records**, if available

Bringing the right items helps us serve you and your pet more efficiently and safely.